

NON-EMERGENCY PATIENT TRANSPORT SERVICES

ELIGIBILITY CRITERIA

The NHS has limited resources and PTS must be reserved for patients with a medical condition where:

- someone requires the professional support of patient transport staff during their journey; or
- a person's health issues impact on their mobility to the extent that it prevents them travelling to or from a hospital appointment by any other means.

The eligibility criteria is applicable to all patients (adults and children) registered with a GP practice within West Hampshire Clinical Commissioning Group.

Eligible	May be eligible	Not Eligible
<ul style="list-style-type: none"> • The patient is being transferred from and to an NHS facility and requires medical assistance during the journey. • The patient requires continuous oxygen therapy, medical gases or intravenous support during transit. • The patient requires a stretcher or sling / hoist during transit. • Patients receiving renal dialysis are eligible but should be offered the choice of arranging their own transport. Transport should not be automatically offered. 	<ul style="list-style-type: none"> • Patients attending for active treatment or a procedure such as chemotherapy, radiotherapy or eye surgery for example are not automatically eligible but may be eligible if: <ul style="list-style-type: none"> ➢ travelling by private or public transport would have a serious detrimental effect on their condition. • The patient is unable to stand unaided without considerable support from another person and cannot manage any journey in private or public transport for the purposes of daily living. • The patient currently has a medical condition or disability that means they are unable to travel by private or public transport for the purposes of daily living. 	<ul style="list-style-type: none"> • Patients who are capable of walking, getting in and out of vehicles or transferring to and from a wheelchair with minimal assistance: <ul style="list-style-type: none"> ➢ These are people who do not require support from patient transport personnel and therefore can use private or public transport. • A patient receiving mobility allowance is NOT automatically eligible for NHS funded transport. • Travelling by private or public transport would NOT have a serious detrimental effect on the patient's medical condition. • Patients who are unwilling to pay for private or public transport or associated car parking costs.

Escorts

- An appropriately qualified carer, relative or friend able to provide the necessary level of assistance may travel with the patient if the following applies:
 - The patient is under 16 years of age - then one relative escort will be permitted.
 - The patient has a mental health condition, a learning disability or long term confusion that means they require assistance during the journey or at their destination, or their medical condition is such that they require constant supervision to ensure their safety.

- A carer, relative or friend cannot use PTS to travel to their own hospital appointment by virtue of the person they care for being eligible for PTS. If the carer, relative or friend meets the eligibility criteria to travel by PTS in their own right, then they will need to make alternative care arrangements so that the person they care for is safe whilst they are out.

Questions for assessing eligibility

Number	Question	Yes / No	Eligibility
1	Is the patient attending for renal dialysis?	Yes	Eligible
		No	Maybe eligible Go Q2
2	Is the patient being transferred from and to another NHS facility?	Yes	Eligible
		No	Maybe eligible Go to Q3
3	Is the patient currently an inpatient and ready to be discharged home?	Yes	Maybe eligible Go to Q4
		No	Maybe eligible Go to Q9
4	Does the patient being discharged home require support from trained patient transport staff and any of the following: <ul style="list-style-type: none"> • A stretcher? • A sling or a carry chair upstairs? • Requires support of 2 people to transfer? • Continuous oxygen therapy during transit? • Medical gases during transit? • Intravenous support during transit? (make options in drop-down menu)	Yes	Eligible
		No	Maybe eligible Go to Q5
5	Does the patient being discharged home have a significant medical condition or disability that means they would find it difficult to travel home from hospital?	Yes	Maybe eligible Go to Q6

		No	Not eligible
6	Is the patient able to travel home by a relative/ friend's car?	Yes	Not eligible
		No	Maybe eligible Go to Q7
7	Is the patient able to travel home by public transport i.e. bus, train, taxi etc?	Yes	Not eligible
		No	Maybe eligible Go to Q8
8	Is the patient able to travel home by using a voluntary transport provider?	Yes	Not eligible
		No	Eligible
9	<p>Does the patient travelling to or from hospital require support from trained patient transport staff and any of the following:</p> <ul style="list-style-type: none"> • A stretcher? • A sling or a carry chair upstairs? • Requires support of 2 people to transfer? • Continuous oxygen therapy during transit? • Medical gases during transit? • Intravenous support during transit? <p>(make options in drop-down menu)</p>	Yes	Eligible
		No	Maybe eligible Go to Q10
10	Do you currently have a significant medical condition or disability that means you will find it difficult to travel to or from hospital	Yes	Maybe eligible Go to Q11
		No	Maybe eligible Go to Q15
11	Is the patient / are you coming to hospital for active treatment or a procedure such as chemotherapy, radiotherapy, eye surgery for example that will make you feel very unwell?	Yes	Maybe eligible Go Q12
		No	Maybe eligible Go Q12

12	Is the patient / are you able to travel to your hospital appointment by driving yourself or in a relative/ friend's car?	Yes	Not eligible
		No	Maybe eligible Go to Q13
13	Is the patient/ are you able to travel to your hospital appointment by public transport i.e. bus, train, taxi etc?	Yes	Not eligible
		No	Maybe eligible Go to Q14
14	Is the patient / are you able to travel to your hospital appointment by using a voluntary transport provider?	Yes	Not eligible
		No	Eligible
15	Is the patient / are you coming to hospital for active treatment or a procedure such as chemotherapy, radiotherapy, eye surgery for example that will make you feel very unwell?	Yes	Maybe eligible Go to Q12
		No	Not eligible